

EPOS

IMPACT DW

When work means talk choose a wireless DECT solution that drives excellent customer experiences. Optimize your calls with premium audio from EPOS' unique technologies and enjoy design that provides all-day user comfort.



We are rebranding from EPOS | SENNHEISER to EPOS branding on our products. During the transition period the same product may exist in both versions

Unify

enreach

AVAYA DevConnect
Tested

Key Features

Talk all day in comfort

With up to 12 hours talk time and lightweight, double-sided headset with extra soft ear pads

Enjoy wireless freedom and single-connectivity

With wireless reach of up to 180 m/590 ft and the flexibility of dual-connectivity to both desk phone and PC/softphone

Ensure premium audio for excellent call quality

Maximize speech intelligibility with EPOS Voice™ and an ultra-noise noise-cancelling microphone

Easy magnetic docking and charging

Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call

Get a premium look and performance

With an iconic design that combines style with functionality



What's in the Box



Base station

IMPACT Pro 2

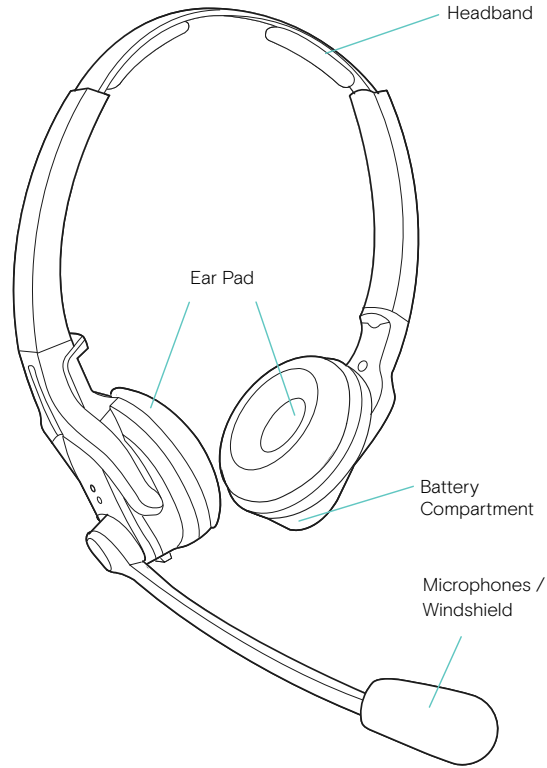
Quick guide

Safety Guide

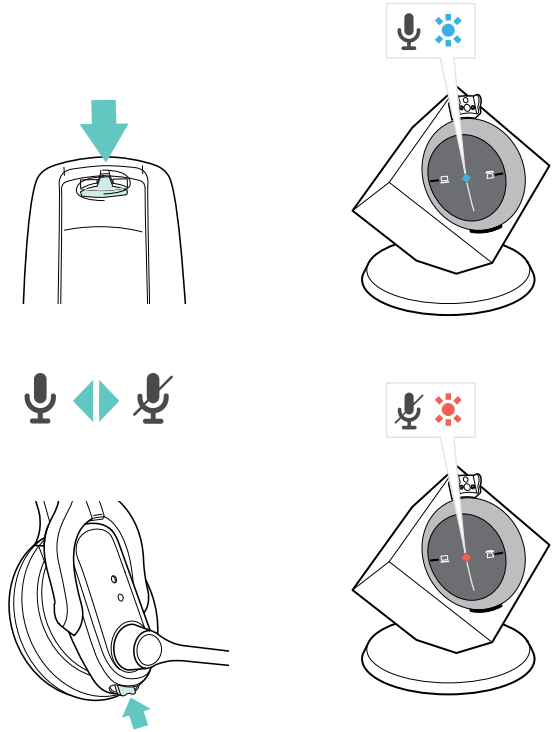
Items in the box may vary depending on product variant and may include:

- Power Supply
- USB cable
- Audio phone cable
- Audio phone cable
- Headband (detachable)
- Headband (detachable)
- Ear hook adapter with pre-mounted ear hook with leatherette sleeve and earbud size S
- Extra earbuds size M and L
- Name plate holder for headband
- Name plate instruction

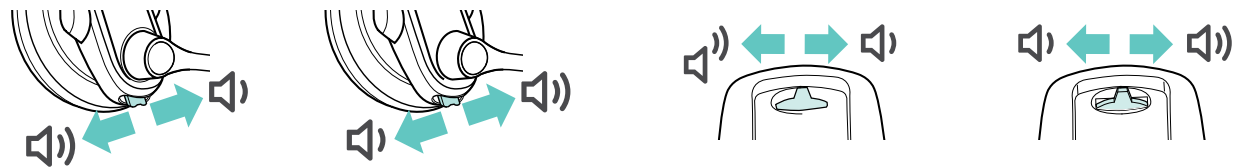
How to Use the IMPACT DW



Mute/unmute



Adjusting the volume



Additional benefits & features



Get a premium look and performance

Iconic design that combines style with functionality



Eliminate Wi-Fi interference

DECT protected frequency band enabling increased number of headset users



Engage easily in phone conferences

Intuitive, easy setup of up to 4 headsets with the same base station



Enable seamless call management

Intuitive interface to answer/end calls*, mute and control volume



Secure your conversation

Effective and efficient encryption of all your calls



Simple hot desking

Fast, secure pairing – simply dock headset in the base station



Stay mobile with fast charging

50% battery charges in just 20 minutes



Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

Product data

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General

DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US) - DECT 6.0
Wearing style	Headband – single-sided and ear hook. Neckband optional* (DW Office variants) Headband – single-sided (DW Pro 1 variants) Headband – double-sided (DW Pro 2 variants)
Headset weight	24 g / 0.86 oz (DW Office ear hook) 50 g / 1.76 oz (DW Office headband) 65 g / 2.28 oz (DW Pro 1 variants) 85 g / 2.98 oz (DW Pro 2 variants)
Connectivity	Desk phone, softphone/PC, dual device connectivity
Warranty	2 years

Audio

Speaker frequency response	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Microphone type	Noise-cancelling microphone (DW Office variants) Ultra noise-cancelling microphone (DW Pro 1 & Pro 2 variants) 44
Microphone frequency range	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Noise cancellation	Noise-cancelling or ultra noise-cancelling microphone

Product data

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Technical

Charging time

0 – 50%: 20 minutes
0 – 100%: 1 hour

Standby time

Up to 100 hours

Battery time

Up to 8 hours (Wideband Mode)
Up to 12 hours (Narrowband Mode)

Range

Line of sight: 180 m / 590 ft
Typical office building: 55 m / 180 ft

Product variants

IMPACT DW OFFICE ML

What's in the box

Headset (with name plate for ear hook and distance holder), base station, power supply, USB cable, audio phone cable, headband (detachable), ear hook adapter with pre-mounted ear hook with leatherette sleeve and earbud size S, extra earbuds size M and L, name plate holder for headband and name plate instruction, printed quick guide, printed safety guide, compliance sheet

IMPACT DW Pro 1 ML / DW Pro 2 ML

Headset, base station, power supply, USB cable, audio phone cable, printed quick guide, printed safety guide, compliance sheet

Software

EPOS devices can be managed with following Software solutions:

EPOS Connect

Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac® and VDI/Thin client environments: eposaudio.com/software-epos-connect

EPOS Manager

Manage, update and configure EPOS audio devices from any location - For both cloud and on-premises solutions: eposaudio.com/software-epos-manager

PC Software

For other relevant PC software, please check: eposaudio.com/software

Product data

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Product	Connects to	Certifications	EAN code	UPC code
DW Office ML - EU Art. no. 1000529	Desk phone, PC/Softphone	Optimized for UC and certified for Avaya, Alcatel-Lucent Enterprise, Enreach	57 14708 00330 4	8 40064 40330 6
DW Pro 1 ML - EU Art. no. 1000533	Desk phone, PC/Softphone	Optimized for UC and certified for Webex, Avaya, Alcatel-Lucent Enterprise, Enreach	57 14708 00334 2	8 40064 40334 4
DW Pro 2 ML - EU Art. no. 1000537	Desk phone, PC/Softphone	Optimized for UC and certified for Webex, Avaya, Alcatel-Lucent Enterprise, Enreach	57 14708 00338 0	8 40064 40338 2

Spare parts

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Product	Art. no.	Description	EAN code	UPC code
USB-A to USB-C	1000832	Adapter Cable USB-A To USB-C	5714708006336	840064406338
HZP 46 Black	1000803	Large, leatherette ear pad covers and foam ear pads in black. Suitable for SC 40/70 Series. Includes 2 pieces of ear pad covers and 2 pieces of foam ear pads.	5714708006022	840064406024

Appendix

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Additional product data

Color	Black with silver
Ear pad size	ø 50 mm / 1.96 in
Personalization	Yes, with nameplate on headset
Temperature range	Operational: +5 °C to 45 °C / +41 °F to +113 °F Storage: -20 °C to 70 °C / -4 °F to +158 °F
Battery (Lithium Polymer)	Exchangeable for service (see User manual)
Automatic power adjustment	Yes (distance between headset and base)
Speaker type	High-quality neodymium magnet speaker for outstanding audio quality
EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EPOS Voice™ technology	For a clear and natural listening experience
EU*/AUS Limiter depending on regional variant	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday. Activated by DIP switch, EPOS Connect and EPOS Manager

* In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.



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