

EPOS

IMPACT D Series

With premium audio performance and powerful wireless reach, your journey towards wireless freedom starts here. Keep desks tidy with a streamlined design ideal for hotdesking when agents need plug and play functionality at every workstation.



We are rebranding from EPOS | SENNHEISER to EPOS branding on our products.
During the transition period the same product may exist in both versions

AVAYA DevConnect
Tested

Alcatel Lucent
Enterprise

Key Features

Connect simply to one device

Plug and play with single connectivity to either desk phone or softphone/PC

Ensure tidy desk ideal for hotdesking

With a streamlined functional design, wireless headset and one base station serving all wearing styles

Ensure premium audio for clear calls

With EPOS Voice™ and noise-cancelling microphone for natural, clear conversations

Choose your wearing style

Lightweight comfortable headsets to suit your preference, headband, ear hook optional neckband and binaural headset

Move freely with powerful wireless reach

Up to 55 m in typical offices, up to 180 m line of sight, and up to 12 hours talk time



What's in the Box



IMPACT D

Base station

USB Cable

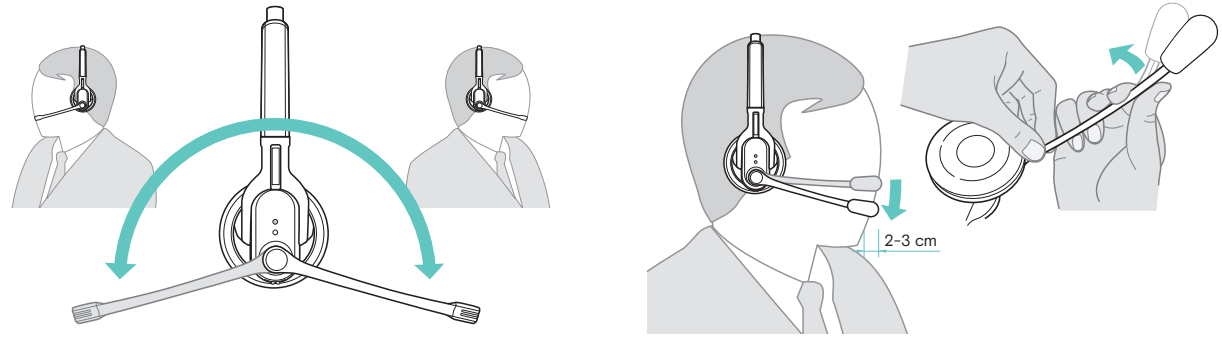
Quick Guide

Safety Guide

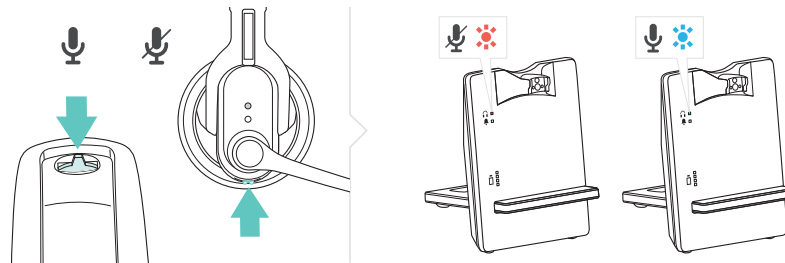
Items in the box may vary depending on product variant and may include:

Headband (detachable)

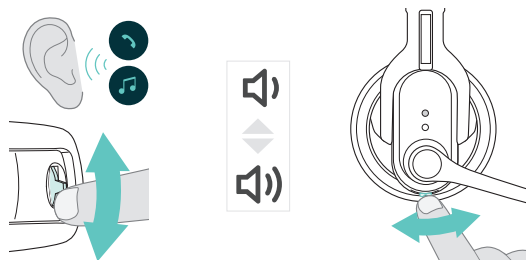
How to Use the IMPACT D



Mute/unmute



Adjusting the volume



Additional benefits & features



Enjoy one-touch call management

To answer/end* calls, mute microphone and control volume



Keep your desk tidy

With built-in cable management



Protect your hearing

From acoustic shock with EPOS ActiveGard® technology



Stay mobile with fast charging

50% battery charges in just 20 minutes



See talk time available

Shown via status indicators on the base station



Complementary software

Simple Device management with EPOS software solutions



Get convenient phone conferencing

Up to four headsets per call and simple hot desking



Benefit from secure base station

With solid metal plate for stability

Product data

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General

Wearing style	Headband – single-sided or double-sided and ear hook. Neckband available as accessory*
Headset weight	D 10 HS II: With ear hook: 22 g / 0.78 oz / 0.049 lbs With headband: 50 g / 1.76 oz / 0.11 lbs D 30 HS: 85 g / 3.00 oz / 0.19 lbs
Connectivity	Deskphone, Softphone/PC, single device connectivity
Warranty	2 years

Audio

Speaker frequency response	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Microphone type	IMPACT D 10 II: Noise-cancelling microphone IMPACT D 30: Ultra Noise-cancelling microphone
Microphone frequency response	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Noise cancellation	Noise-cancelling or ultra noise-cancelling microphone

* Answer/end call requires EHS cable for desk phone and EPOS software for certain softphones

Product data

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Technical

Charging time

1 hour

Standby time

Up to 100 hours

Battery time

Up to 8 hours (Wideband Mode)
Up to 12 hours (Narrowband Mode)

Range

Line of sight: 180 m / 590 ft
Typical office building: 55 m / 180 ft

Product data

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Content of delivery

What's in the box

D 10 USB ML II

Headset, base station, USB cable, headband (detachable), bendable ear hook (mounted on headset), quick guide, safety guide

D 10 PHONE II

Headset, base station, power supply, audio phone cable, headband (detachable), bendable ear hook (mounted on headset), quick guide, safety guide

D 30 USB ML

Headset, base station, USB cable, headband (detachable), quick guide, safety guide

D 30 PHONE

Headset, base station, power supply, audio phone cable, headband (detachable), quick guide, safety guide

Software

EPOS devices can be managed with following Software solutions:

EPOS Connect

Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac® and VDI/Thin client environments: eposaudio.com/software-epos-connect

EPOS Manager

Manage, update and configure EPOS audio devices from any location
– for both cloud and on-premises solutions: eposaudio.com/software-epos-manager

Product data

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Product	Connects to	EAN code	UPC code
IMPACT D 10 Phone II - EU Art. no. 1000994 Single Sided Wireless DECT System	Deskphone	57 14708 00796 8	8 40064 40796 0
IMPACT D 10 Phone II - UK Art. no. 1000995 Single Sided Wireless DECT System	Deskphone	57 14708 00797 5	8 40064 40797 7
IMPACT D 10 Phone II - US Art. no. 1000996 Single Sided Wireless DECT System	Deskphone	57 14708 00798 2	8 40064 40798 4
IMPACT D 10 Phone II - AUS Art. no. 1000997 Single Sided Wireless DECT System	Deskphone	57 14708 00799 9	8 40064 40799 1
IMPACT D 10 USB ML II - EU Art. no. 1000998 Single Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00800 2	8 40064 40800 4
IMPACT D 10 USB ML II - US Art. no. 1000999 Single Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00801 9	8 40064 40801 1
IMPACT D 10 USB ML II - AUS Art. no. 1001000 Single Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00802 6	8 40064 40802 8

Product data

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Product	Connects to	EAN code	UPC code
IMPACT D 30 Phone - EU Art. no. 1000987 Double Sided Wireless DECT System	Deskphone	57 14708 00789 0	8 40064 40789 2
IMPACT D 30 Phone - UK Art. no. 1000988 Double Sided Wireless DECT System	Deskphone	57 14708 00790 6	8 40064 40790 8
IMPACT D 30 Phone - US Art. no. 1000989 Double Sided Wireless DECT System	Deskphone	57 14708 00791 3	8 40064 40791 5
IMPACT D 30 Phone - AUS Art. no. 1000990 Double Sided Wireless DECT System	Deskphone	57 14708 00792 0	8 40064 40792 2
IMPACT D 30 USB ML - EU Art. no. 1000991 Double Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00793 7	8 40064 40793 9
IMPACT D 30 USB ML - US Art. no. 1000992 Double Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00794 4	8 40064 40794 6
IMPACT D 30 USB ML - AUS Art. no. 1000993 Double Sided Wireless DECT System. UC optimized.	PC/Softphone	57 14708 00795 1	8 40064 40795 3

Spare parts

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Product	Art. no.	Description	EAN code	UPC code
DW 30 HS	1000511	A headset only solution without base station including double-sided headset and nameplate.	57 1470800312 0	8 4006440312 2
UNI PS EU 01	1000703	Power supply for MCH 7. Suitable for IMPACT DW Series and IMPACT D 10 Phone.	57 1470800504 9	8 4006440504 1
USB cable - DW	1000708	USB-A to micro USB cable for wireless IMPACT SDW 5000, DW, SD and D 10 headset Series.	57 1470800509 4	8 4006440509 6
Spare Mic foam, DW20/30	1000710	Microphone Pop Screen (10X).	57 1470800511 7	8 4006440511 9
DW BATT 03	1000726	Rechargeable battery suitable for IMPACT DW Series, SD Series and MB Pro Series headsets.	57 1470800527 8	8 4006440527 0
HZP 29 DW 20+30	1000727	Leatherette ear pads (1 pair) incl. click ring suitable for: IMPACT DW Pro 1 headsets, DW Pro 2 headsets, SD Pro 1 headsets, SD Pro 2 headsets, D 30 headsets and the MB Pro Series headsets.	57 1470800528 5	8 4006440528 7
MCH 7	1000739	Power supply for MCH 7. Suitable for IMPACT 5000, DW Series, SD Series and D 10 PHONE. MCH 7 is a multi-USB power source that can power 5 CH 10 or CH 30 USB headset chargers simultaneously. A power supply is required (not included with the MCH 7).	57 1470800540 7	8 4006440540 9
HPH 01	1000778	Soft cotton hygiene cover, 10 pcs. For use with leatherette ring ear pads or acoustic foam ear pads. Suitable for following series within the IMPACT line: SC 600, SC 200, SC 30/60, DW, SD, MB Pro and the CC and SH Series.	57 1470800579 7	8 4006440579 9
USB-A to USB-C	1000832	Adapter Cable USB-A To USB-C	57 1470800633 6	8 4006440633 8

Appendix

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Additional product data

DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US) - DECT 6.0
GAP compatible	Yes (headset)
Headset	Connects to base station/base set
Base station	IMPACT D 10 USB ML II/D 30 UB ML: Connects to UC IMPACT D 10 PHONE II/D 30 PHONE: Connects to deskphone
Headset auto link to base	Yes, can be activated on the base station
Temperature range	Operational: +5°C to 45°C / +41°F to +113°F Storage: -20°C to 70°C / -4°F to +158°F
Battery (Lithium Polymer)	Exchangeable for service (see User Manual)
EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU Noise at Work Limiter**	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday. Activated by DIP switch, EPOS Connect and EPOS manager software

** In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.



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